RETURN INFORMATION

Keep with Products!

RETURN POLICY

PRODUCTS IN RESALABLE CONDITION may be returned within 60 days of receipt for credit, exchange, or refund.

- BUNDLE RETURNS: Products that are sold in bundles cannot be returned individually. Bundles must be returned complete and in resalable condition within 60-day of receipt.

SHIPPING COSTS are not refundable unless the return is a result of our error.

- Please include a copy of Invoice or Packing slip, indicating items that you are returning.
- Please fill out the information below:

Invoice #_____ Your Name_____

Your Phone # ( )_____

☐ **Return for exchange.** (Complete the form below.) Please wrap your package securely and send it:

☐ **Return for refund only.**

Send prepaid U.S. MAIL or UPS to:

The Critical Thinking Co.
1069 Broadway Ave., #100
Seaside, CA 93955

If you have questions, please call Customer Service at 800-458-4849 or Email Service@CriticalThinking.com

EXCHANGE FORM

DO NOT LIST ITEMS BEING RETURNED - USE THIS FORM FOR EXCHANGES OR NEW ORDERS

ITEM # Please enter all letters and numbers.	PRODUCT TITLE	QTY	PRICE EA	TOTAL

Payment Method (Please photocopy this form if more order space is necessary.)

☐ Purchase Order Attached ☐ Check or Money Order Attached (U.S. funds)

☐ VISA ☐ MasterCard ☐ DISCOVER NOVUS ☐ AMERICAN EXPRESS Cards

Exp. Date ___ – ___

Authorized Signature Date

1. Total of New Items	
2. Total of Returned Items	
3. Difference (Line 1 minus 2)	
4. Sales Tax* on Difference (CA only—7.25% [.0725])	
5. Subtotal	
6. Shipping	
7. RUSH Shipping	
8. TOTAL (Lines 5, 6 and 7)	

SHIPPING & HANDLING

Contiguous United States

up to $20.00	$6.95
$20.01–$40.00	$7.95
$40.01–$70.00	$8.95
$70.01–$100.00	$9.95
$100.01-$250.00	10%
$250.01+	8%

$0–$24 shipped Priority Mail: 7–14 days.
Over $24 shipped UPS ground: 7–12 business days.

RUSH Shipping Charges

3rd-Day Delivery ..... add $10.00
2nd-Day Delivery ..... add $15.00
Next Day Delivery ..... add $35.00

Rush orders received by 9:00 AM PST will be shipped the same day (excluding weekends and holidays).

Non-Contiguous U.S. & Canada

Use United States shipping costs listed above, plus an additional 12% of your Item Total.
Shipped Air Parcel Post: 7–14 days

International Delivery

$0–$80.00	$40.00
$80.01+	40% of total

Shipped Air Parcel Post: 7–14 days

By law, shipping and handling charges are part of the taxable sale amount in California. State laws are subject to change.

The Critical Thinking Co.™
EMPOWER THE MIND!

Phone 800-458-4849 • 831-393-3288 • Fax 831-393-3277
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