

15. A Questionable Bargain

1662 Camino Sierra
Bakersfield CA 93306
March 11, 2011

Danson's Deals (D.D.)
Customer Service Department
P.O. Box 11196
Houston, TX 77111

To whom it may concern,

Enclosed you will find several items that I am returning; one pair of clogs, \$37, one skirt, \$29, a child's dress and hat, \$15, and a child's T-shirt, \$9. On February 19, 2011 I spoke to Madeline Gonzales Director of Customer Service at D.D.'s main office in Tulsa, Okla. She told me that, although I did not have a receipt, I could return the items. If there were manufacturer's defects or other problems.

At the time I made the purchase, I thought the deals were "too good to be true;" after receiving the items, I realized I was right. The skirt was missing a button, the T-shirt turned an entire load of wash pink, and the dress and matching hat was stained. In addition, the clogs were two different sizes: neither were the size six, that I ordered.

Either I would like a complete refund



Shown above are the items Mei Lee purchased. With the eight percent sales tax, her order came to nearly one hundred dollars.

of my money or store credit for the total (price + tax = \$96.30.) Included in the envelope is my account number and credit card number.

I look forward to your prompt reply.

Sincerely

Mei Lee

Mei Lee

**Find the 16 errors in this activity.
There are no errors in the picture or the caption.**